

X Series Detailed Feature Matrix

	Lobby	X1	X2	X3	X4 / X6 X7 / X8
Voice & Telephony					
Unlimited Global Calling For Phone & Contact Centre		UK	14 Countries	32 Countries	47 Countries
Tier 1 Phone Number & Extension	•	•	•	•	•
HD Quality Voice	•	•	•	•	•
Secure Voice Calls (TLS & SRTP)	•	•	•	•	•
Voicemail		•	•	•	•
UC Call Recording		•	•	•	•
Web Browser Click-To-Dial		•	•	•	•
Power Keys (Busy Lamp Field - BLF)		•	•	•	•
Mobile Apps		•	•	•	•
Desktop App		•	•	•	•
Operator Switchboard				•	•
Barge, Monitor, Whisper					•
Hot Desking	•	•	•	•	•
Caller ID	•	•	•	•	•
Number Porting - Self Service or Managed	•	•	•	•	•
Call Waiting	•	•	•	•	•
Call Transfers	•	•	•	•	•
Extension to Extension Calling	•	•	•	•	•
Call Park	•	•	•	•	•
Phone Paging (Polycom Devices Only)	•	•	•	•	•
Music On Hold	•	•	•	•	•
UC Media Storage For Meeting Recording & Call Rec.		0GB	1GB	5GB	10GB